

**MINUTES**

Student Affairs Council  
October 13, 2010

Department of Higher Education  
1560 Broadway, Denver, CO  
16<sup>th</sup> Floor – Emily Griffith Room  
1:00-3:00 pm

- I. Greetings and Introductions
  - **See attendance sheet attached.**
  
- II. Follow-up from September meeting
  - **Minutes from September meeting were approved.**
  
- III. AART Activities
  - A. Degree Dividend / 30 Days of Degree Attainment
    - **Governor’s initiative highlighting one educational program daily for one month.**
    - **Event duration: November 8 to December 6. The plan is:**
      - **Week I – Engaging Business, Jobs, and the Economy**
      - **Week II – Paying for College**
      - **Week III – Preparing for College**
      - **Week IV – Completing College**
    - **A PR firm has been hired by the Governor’s office and is working on the calendar and events.**
    - **Social media and website will be launched.**
  
  - B. Web Portal Article  
<http://wiche.edu/info/publications/higherEdWebPortals.pdf>
    - **Most community colleges have web portals.**
    - **It was surprising that most schools in the article were only going to have portals for faculty and staff.**
    - **Please send all ideas/comments regarding the gtPathways website to DHE.**
  
  - C. 212 Regional Tour re Redesigned Assessment System – revised dates:
    - Oct 25<sup>th</sup> Denver – RRCC
    - Oct 26<sup>th</sup> Boulder – UCB
    - Oct 27<sup>th</sup> Colorado Springs-PPCC
    - Limon

|                     |                    |
|---------------------|--------------------|
| Oct 28th            | Cortez             |
|                     | Steamboat Springs  |
| Nov 1 <sup>st</sup> | Alamosa – ASC      |
| Nov 4 <sup>th</sup> | Grand Junction-MSU |
| Nov 8 <sup>th</sup> | Greeley-UNC        |
| Nov 9 <sup>th</sup> | Pueblo-PCC         |

**D. Higher Education Strategic Plan (HESP)**

- See following links:
  - Link to HESP website:  
<http://higher.ed.colorado.gov/Publications/General/StrategicPlanning/default.html>
  - Link to CCHE agenda item re HESP:  
[http://higher.ed.colorado.gov/CCHE/Meetings/2010/oct/oct10\\_ivc.pdf](http://higher.ed.colorado.gov/CCHE/Meetings/2010/oct/oct10_ivc.pdf) - agenda item  
[http://higher.ed.colorado.gov/CCHE/Meetings/2010/oct/oct10\\_ivc\\_att.pdf](http://higher.ed.colorado.gov/CCHE/Meetings/2010/oct/oct10_ivc_att.pdf) - attachment  
[http://higher.ed.colorado.gov/CCHE/Meetings/2010/oct/oct10\\_ivc\\_att2.pdf](http://higher.ed.colorado.gov/CCHE/Meetings/2010/oct/oct10_ivc_att2.pdf) - Draft Strategic Plan

**IV. Updates of Interest**

**A. Student Fee Audit – Andy Carlson**

1. How are IHEs receiving the audit findings?
2. How could SAC play a role in developing future policies?

- The Student Fee Audit began one year ago.
- It was released to the Legislative Audit Committee (LAC) August 2010.
- Legislator McNulty is adamant about having legislation ready in January at the start of the 2011 session.
- The IHEs that participated in the audit were Colorado School of Mines, Northeastern Junior College, Pikes Peak Community College, Metro State, CSU-Ft Collins, and Mesa State.
- There were nine findings in the audit; six were directed to DHE.
- The CCHE requested the formation of a Student Fees Working Group (SFWG) to look at CCHE policy regarding student fees.
- The SFWG is comprised of students (one from UCD, MSCD, CCA, and UNC) and budget people (CSU-G, ASC, RRCC, and a representative of all the IHE governing boards).
- SFWG will look at the possibility of clarifying how fees are categorized and if there is any “cleaning” that needs to happen.
- Questions considered in the audit:
  - Do fees benefit students? (“Direct benefit” was not defined by the auditors.)
  - “Capping” of fees was not discussed in the audit.

- **Discussion:**
  - Fees were not defined or categorized in the audit report. This issue will be looked at by the SFWG.
  - Recommendations in the audit report were really watered down.
  - Were different types of institutions considered in the audit report? It is not appropriate to have the same fees for all IHEs.
  - Can Student Affairs stakeholders have a role in working collaboratively on this topic with DHE to help affect policy?
- SFWG needs feedback from Budget divisions, Student Affairs, Controllers. SFWG will have recommendations to CCHE in early February for eventual legislative action.
- SFWG meets weekly.
- Contact your CFO for further information.
- Some IHEs student fees:
  - ACC - \$80-90 a semester
  - CSU-Ft Collins - \$600 a semester
  - MSCD - \$400 a semester
  - For CSU-P, CSU-FtC, MSCD – student fees float the entire Student Affairs division.

V. Institutional Sharing

- Request to share among the IHEs their checklists for when there is a student death or tragedy. Several IHEs shared their checklists and they have been sent to the SAC.
- Request to share ideas about technology implementation and processes to increase efficiency. For example: electronic point systems; coordinating student organizations.
  - Some of the community colleges use Avatar software (Code Baby is the company)– it walks students through the application process
  - PPCC uses an Avatar registration software. It has reduced the number of calls to the call center; it is available 24/7; it has reduced “error-prone” fields.
  - ACC feels that Avatar is expensive.
  - PPCC has had conversations with Code Baby. They might be able to cut costs for development purposes.
  - Avatar Contact Information shared by CCCS:
    - CodeBaby
    - Mike Whitt, Sales
    - [Mike.Whitt@CodeBaby.com](mailto:Mike.Whitt@CodeBaby.com)
    - 719-387-8358 x109
    - [www.CodeBaby.com](http://www.CodeBaby.com)

Student Affairs Council – Attendance Sheet  
 October 13, 2010

| Institution                | Name               | Title   | Present | On Phone | Not Attending |
|----------------------------|--------------------|---|---------|----------|---------------|
| <b>Aims</b>                | Patricia Matijevic | Chief Student Services Officer                              |         | X        |               |
| <b>ASC</b>                 | Ken Marquez        | Dean of Student Affairs                                     |         | X        |               |
| <b>CCCS</b>                | Erin Hoag          | Dean of Students  | X       |          |               |
| <b>CMC</b>                 | Brad Bankhead      | VP Student Affairs  |         |          | X             |
| <b>CSM</b>                 | Dan Fox            | VP for Student Life & Dean of Students                      |         | X        |               |
| <b>CSM</b>                 | Derek Morgan       | Associate Dean of Students                                  |         |          | X             |
| <b>CSU-Ft Collins</b>      | Blanche Hughes     | VP for Student Affairs                                      | X       |          |               |
| <b>CSU-Pueblo</b>          | Zav Dadabhoy       | Dean of Student Life & Development                          |         | X        |               |
| <b>FLC</b>                 | Glenna Witt-Sexton | VP for Student Affairs                                      |         |          | X             |
| <b>MSC</b>                 | John Marshall      | VP for Student Services                                     |         |          | X             |
| <b>MSCD</b>                | Kathy MacKay       | VP of Student Services                                      | X       |          |               |
| <b>UC-Boulder</b>          | Julie Wong         | Vice Chancellor for Student Affairs                         |         |          | X             |
| <b>UC-Colorado Springs</b> | Wesley Homer       | Vice Chancellor for Student Success & Enrollment Management |         | X        |               |
| <b>UC-Denver</b>           | Frank Sanchez      | Associate Vice Chancellor for Student Affairs               |         |          | X             |
| <b>UNC</b>                 | Raul Cardenas      | Dean of Students  |         |          | X             |
| <b>WSC</b>                 | Gary Pierson       | VP for Student Affairs & Dean of Students                   |         |          | X             |
|                            |                    |   |         |          |               |
| <b>Community Colleges</b>  |                    |   |         |          |               |
| <b>ACC</b>                 | Connie Simpson     | Dean of Student Services                                    |         | X        |               |
| <b>CCA</b>                 | Matt Gianneschi    | VP of Student Services                                      |         | X        |               |
| <b>CCOnline</b>            | John Schmahl       | Director of Student Services                                |         |          | X             |
| <b>CCD</b>                 | Leslie McClellon   | VP for Student Development                                  |         |          | X             |
| <b>CNCC</b>                | David Smith        | VP of Instruction & Student Services                        |         |          | X             |
| <b>FRCC</b>                | Linda Curran       | VP – Student Services                                       |         |          | X             |
| <b>LCC</b>                 | Cheryl Sanchez     | VP for Student Services                                     |         |          | X             |
| <b>MCC</b>                 | Kent Bauer         | VP of Student Services                                      |         |          | X             |
| <b>NJC</b>                 | Steven Smith       | Dean of Student Success                                     |         |          | X             |
| <b>OJC</b>                 | Jeff Paolucci      | VP of Student Services                                      |         |          | X             |
| <b>PCC</b>                 | Cindy Mihelich     | VP of Student Services                                      |         | X        |               |
| <b>PPCC</b>                | Jeffrey Horner     | Acting VP of Student Services                               |         | X        |               |
| <b>RRCC</b>                | Bruce Walthers     | VP of Student Services                                      |         | X        |               |
| <b>TSJC</b>                | Sandy Veltri       | VP of Student / Academic Affairs                            |         |          | X             |