

COLORADO Department of Higher Education

Federal Student Aid

Each student and their contributor(s) must have a unique FSA ID/studentaid.gov account in order to electronically sign the Free Application for Federal Student Aid (FAFSA).

INFORMATION NEEDED TO CREATE AN FSA ID/STUDENTAID.GOV ACCOUNT

Student Information

- Student Social Security card
- Student email address¹
- Student mobile phone number¹

- Contributor(s) Information
 - Contributor(s) Social Security card²
 - Contributor(s) email address¹
 - Contributor(s) mobile phone number¹

For a video on FSA ID/studentaid.gov account creation, go to <u>youtube.com/watch?v=iTb7hMVtzco&t=2s</u>

STEPS TO CREATING AN FSA ID/STUDENTAID.GOV ACCOUNT	
STEP ONE Personal Information	 A Go to the "Create an Account" (FSA ID) webpage at <u>studentaid.gov/fsa-id/create-account/launch</u>. B Click "Get Started". C Enter your name exactly as it appears on your Social Security card. If your full name is too long and you can't fit it into the box, type as much of your name as you can. D Enter your date of birth (mm/dd/yyyy) and Social Security number. Contributors without an SSN click on the "What if I don't have a Social Security number?" link and check the "I don't have a Social Security number" box.
STEP TWO Account Information	 A Create a username 6-30 characters in length using any combination of numbers and uppercase or lowercase letters. Username:
STEP THREE Contact Information	 A Enter your permanent mailing address. If you don't have one, you may use your high school address. B Enter and confirm your mobile phone number. C It is highly recommended to check the box allowing for quick and easy mobile phone account recovery.
STEP FOUR Communication Preferences	 A Select if you would like to receive U.S. Department of Education communications via email (recommended) or postal mail. B Select your preferred language (English or Spanish).
STEP FIVE Challenge Questions	A Select Challenge Question 1: Answer: B Select Challenge Question 2: Answer: C Select Challenge Question 3: Answer: D Select Challenge Question 4: Answer:
STEP SIX Confirm and Verify	A Review your information for accuracy and make any necessary edits. B Review FSA's terms and conditions and agree to them by checking the box.
STEP SEVEN Account Recovery	A Select to verify your mobile phone number, email address and/or authenticator app by retrieving the six-digit secure code sent to you and entering it into the box provided. Two of these three verification methods are required, and you must verify both methods chosen. Backup code:

You can begin to use your FSA ID/studentaid.gov account immediately for activities such as electronically signing your FAFSA; however, some of your activities will be limited until the Social Security Administration (SSA) verifies your information (1-3 business days). Keep your FSA ID/studentaid.gov account username, password and backup code in a safe place, and do not share this information with anyone.

¹The student and contributor(s) email addresses and mobile phone numbers must be different.

²For the 2025-26 FAFSA, contributors without an SSN will create an FSA ID/studentaid.gov account. Contributors without an SSN will verify their identity through the FSA ID/studentaid.gov account creation process and they may need to upload identity documents.